



## **BRIEF DESCRIPTION OF TELECOMMUNICATION SERVICES**

### **Syner IP Telecom, LLC**

Syner IP Telecom, LLC in collaboration with its partner companies in Mexico is pleased to offer:

- Telecommunications consulting services at standard consulting fees for the planning, engineering and project management of both national and international telecommunications systems
- Supply of telecommunications systems and products, including complete VoIP systems using its own IP PBX developed using the world leading Open Source Linux and Asterisk Platforms
- Provision of complete VoIP telecommunications support services
- Supply of Interactive Voice Response Systems
- Provision of Predictive Dialing solutions
- Software development for telecommunications and IT systems

### **BACKGROUND**

Syner IP Telecom, LLC is extremely well positioned to offer these services. Together, the Principals of Syner IP Telecom, LLC have extensive telecom management and engineering experience and expertise. They can provide the comprehensive management and innovation from project inception to completion. This extensive background in telecommunications will help our customers develop its telecommunications into world-class sector, to become one of the most modern and advanced in the world.

With this experience and independent of all telecommunications suppliers, Syner IP Telecom, LLC can engineer the best and most economic telecom networks and VoIP systems to meet operational and service needs and then select the best hardware suppliers.

### **PARTNER AND ASSOCIATE COMPANIES**

In Mexico Syner IP Telecom, LLC has the following partner and associate companies

- Syner IP de Mexico S.A. de C.V. is the Mexican partner of Syner IP Telecom, LLC dedicated to development of VoIP as well as provision of national and international VoIP services in Mexico
- Synerware, S.A. de C.V., is an associate company in Mexico, which is dedicated to software development

### **SERVICES OFFERED**

- Systems engineering and specification
- VoIP System Integration, Installation and Configuration
- Tech Support and Maintenance
- Asterisk Training

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- Software Development to adapt to customer specific needs

## **TELECOMMUNICATIONS EXPERIENCE**

Our experience and expertise covered telecommunication management, network development, system planning, engineering, project management, installation and commissioning.

Experienced in a wide range of national and international telecommunication systems, including submarine cable, microwave, WAN and LAN networks.

Supplied and installed a microwave system in Mexico for PEMEX, the national Oil Company and presented proposal for a submarine cable system interconnecting its oil platforms of the coast of the Yucatan in Mexico.

Developed a VoIP system including its own IP switch developed using the world leading Open Source Linux and Asterisk Platforms

Installation of WiMAX Networks

## **SPECIFIC INTERNATIONAL & NATIONAL TELECOM SYSTEMS EXPERIENCE**

- Land fiber optic system planning and engineering
- Submarine cable system planning, engineering, installation and commissioning
- Microwave system planning, engineering, installation and commissioning
- WAN-LAN Integration for major companies.
- VoIP (Voice over Internet Protocol) system development
- Outsourcing of Tech Support services

I remain at your disposal to answer any questions and provide any further information that you may require.

Yours truly,

Eduardo Velasco  
Managing Director, Syner IP Telecom, LLC